



## 2002 ANNUAL MEETING HELD OCTOBER 22, 2002

The 50<sup>th</sup> Annual Meeting of the Craw-Kan Telephone Cooperative, Inc. was held Tuesday, October 22, 2002. A full house of 582 members registered in attendance filling the high school cafeteria. This was Craw-Kan's largest member registration ever.

There were eight nominees selected by the nominating committee in September. During the business meeting, election of directors was held by secret ballot. The following nominees received the number of votes opposite their name:

Barry Bedene	365	Patrick Gooch	34
Sheldon DeLange	222	John Kovacic	247
James O'Toole	251	Wilda Pentola	289
Gerald Duncan	94	Margie Per	60

The inspectors of the election then certified that Barry Bedene, of Arma, KS; James O'Toole, of Girard, KS and Wilda Pentola, of Farlington, KS., were elected to hold office until the Annual Meeting of members in 2005.

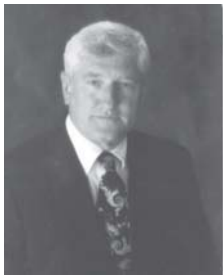
Board President, Barry Bedene, gave a report to the members on activities. Jerry James, General Manager, gave a report to the members on operations and current and future projects concerning the telephone cooperative. The president announced that a retirement of capital credits would be made this year in December. The amount of capital credits to be distributed, in approximately 20,000 checks, will be \$3,178,423.25 which is made up of the remaining 45% of 1991 and 28% of 2001 capital credits.

The evening's entertainment was provided by the Holiday Band. Refreshments were enjoyed by all and in commemorating Craw-Kan's 50th Anniversary, there were 50 door prize drawings of \$50.00 each.

The board of directors, management and staff of Craw-Kan Telephone Cooperative wish to thank the many members for their participation, attendance, and support of the Cooperative's 50<sup>th</sup> Annual Meeting.



President Barry Bedene addresses members at the Annual Meeting.



Jerry James  
General Manager



**HAPPY  
HOLIDAYS**



By the time you receive our newsletter you will have already enjoyed the Thanksgiving Holiday and be looking forward to the Christmas and New Year Holidays.

For those of you that were unable to attend our 50<sup>th</sup> Annual Meeting held October 22, 2002, we had another fine attendance with 582 voting members present. The business session, voting, refreshments, entertainment, and prizes provided a fulfilling and fun evening for all.

As you will see in other articles within the newsletter, your cooperative had a rewarding year and will be distributing capital credit checks to approximately 20,000 current and former members totaling over \$3,000,000. This displays the true cooperative spirit of "Members helping Members" and lets all who help keep the cooperative strong enjoy the rewards of better service at lower costs for those services.

With the help of nice weather and much effort by employees and contractors, the 149 mile fiber and copper project is complete. This project and others in following years lets your cooperative continue to offer its members the latest in telephony and technology.

On behalf of our employees, I wish a safe and joyous holiday season to each of you and that we as employees continually strive to improve our quality of service to you our members and customers.

*Have a Safe and Happy Holiday Season*

**DO CRAW-KAN MEMBERS GET  
CAPITAL CREDITS ON  
DIGITAL CABLE TV, DSL, INTERNET  
AND CRAW-KAN LONG DISTANCE?**

***ABSOLUTELY!***

The article on the lower right of page 3 says we are distributing capital credits in December to members who had service in 1991 and 2001. Since we are a cooperative, the amount of capital credits assigned to a member each year is determined by the volume of business the member has been billed during the year and the margins of the Cooperative for the year. A proration is then determined by dividing the total volume of business by all members into the margins. That percentage is then applied to each member's total business for the year and the resulting capital credits amount is assigned to that member for the year.

Therefore, any service that is billed on your telephone bill is considered business you have done with Craw-Kan Telephone. By subscribing to Craw-Kan services such as local telephone service, Internet, DSL, Craw-Kan Long Distance, including the Flat Rate plans, Smartrate plans and Smartpak plans, you are doing business with Craw-Kan. These charges on your bill are then included in the total volume of business you, as a member, have done with Craw-Kan and will receive capital credits on them.

President Barry Bedene indicated in his address to the members at the Annual Meeting, that three out of four Craw-Kan members have Craw-Kan Long Distance as their long distance carrier. These members that have Craw-Kan Long Distance are earning capital credits each year.

Craw-Kan Long Distance is very flexible and has several options to choose from. The most popular plans with members are the two worry free flat rate plans. For only \$25.00 per month you receive 250 minutes and for \$42.50 per month you receive 500 minutes. You can call anywhere in the United States, anytime of day and make as many calls as you want. If you don't make that many calls, the Smartrate plans may be for you. The Smartrate plan is only \$.15 cents per minute to anywhere in the U.S. anytime of day. The Smartrate Plus plan is only \$4.95 per month and all calls are \$.10 cents per minute for interstate calls, and \$.12 for intrastate calls anytime of day. The Smartrate Plans also have a bonus of only \$.10 cent per minute for any calls to other Craw-Kan exchanges. Therefore, if you do not have Craw-Kan Long Distance as your long distance carrier and want to earn capital credits every time you make a call, contact the business office to subscribe or obtain more information.



**MERRY  
CHRISTMAS**

**The  
Craw-Kan Telephone  
Cooperative  
Board of Directors,  
Management  
and Staff  
Wish All Members  
A Very  
Merry Christmas  
And A  
Happy New Year  
in  
2003**

**HAPPY  
NEW YEAR**

**CRAW-KAN INSTALLING DIGITAL CABLE TV AND QUICKNET DSL AT A BRISK PACE**

Craw-Kan has numerous crews installing Digital Cable TV and Quicknet DSL at a rather brisk pace. The Craw-Kan crews have been busy installing Digital Cable TV in Girard, Arcadia and Mulberry. In addition, the crews are also installing Quicknet DSL in those same towns plus Pleasanton and Arma. Digital Cable TV will be available soon in Arma and our crews will begin installing in that exchange.

**MAY 2003 DIRECTORY DEADLINE**

It is getting to that time of year again. We wish to remind our members that the new May 2003 Directory deadline is getting near. If any member, either residential or business, wants to make a change in their directory listing or purchase advertising, the deadline is February 1, 2003. Please make your changes before this date to be included in the 2003 *Craw-Kan Telephone Directory*.

**CRAW-KAN BOARD OF DIRECTORS ELECT OFFICERS**

The board of directors at their regular October board meeting elected officers for the next term. Those officers are: **President - Barry Bedene; Vice-President - Roger Doue and Secretary/Treasurer - Frank Dunnick.**



**Shown above are members taking advantage of the refreshments at the Craw-Kan Annual Meeting. Shown below is the Holiday Band providing entertainment for the members at the Craw-Kan Annual Meeting.**



**CRAW-KAN TELEPHONE COOPERATIVE, INC.**

Headquarters Girard, Kansas 66743

**Board of Directors**

Barry Bedene, President	Arma
Roger Doue, Vice-President	Arma
Frank Dunnick, Secretary-Treasurer	Girard
Jim O'Toole, Director	Girard
Jay Stewart, Director	McCune
Terry Kunstel, Director	Arcadia
Glen Mathis, Director	Girard
Ray Hale, Director	Columbus
Wilda Pentola, Director	Farlington
Jerry James, General Manager	Arcadia

**Business Office**

200 North Ozark, Girard, Kansas

Girard, Brazilton, Hepler, Walnut	724-8235
Farlington, McCune, and Cherokee Exchange	
Subscribers	
All Other Kansas and Missouri	
Subscribers	1-800-362-0316
Internet Help Desk	Local 724-8838 1-888-362-2316

**Repair Service**

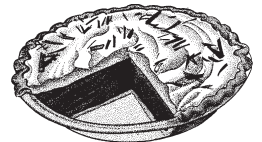
Girard, Brazilton, Hepler, Walnut	724-8238
Farlington, McCune, and Cherokee Exchange	
Subscribers	
All Other Kansas and Missouri	
Subscribers	1-800-362-0318

**"THE CRAW-KAN CONNECTION"**

A member newsletter published by the Craw-Kan Telephone Cooperative, Inc.  
 Editor.....Kirk R. Smith, Assistant to the Manager

**CRAW-KAN BOARD OF DIRECTORS AUTHORIZE PAYMENTS OF CAPITAL CREDITS**

Most likely, you as a member of Craw-Kan will receive another piece of the Mcapital credit pie if you were a Craw-Kan member in 1991 or 2001. The board of directors again this year, like every year since 1982, authorized a distribution of capital credit checks. The amount authorized this year was \$3,178,423.25. So again, just before Christmas, Craw-Kan has mailed out nearly 20,000 checks to our members. This year we are retiring **45% of 1991 and 28% of 2001.**



Where else can you get quality service and receive a portion of what you spent for service back in the form of a check. Only a Cooperative will share its profits with its customers. Through close monitoring of costs and careful management, your cooperative has again been able to declare payment of capital credits.



At left, David Diskin announces drawing winners. At right, Rick Prideaux supervises the drawing with a helper and Mike Flemming waits to deliver the prizes.



The Girard Boy Scout Troops begin the Craw-Kan Annual Meeting with presentation of the colors.

# SECURITY ALARM SYSTEM

## SPECIAL

*For a Limited Time*  
**Basic Security Alarm System**  
**Regular Price \$700.00**  
**Now only \$99.00 Installed\***

Items included in the Basic Security Alarm System:

- 1-Control Panel
- 1-Digital LED Keypad
- 1-Outdoor Siren
- 2-Door Switches
- 1-Smoke Detector
- 1-Motion Detector

Optional items available at additional charge.

\* Three year professional monitor service agreement required at \$25.95 per month.

This Basic Security Alarm System will monitor fire, smoke, holdup/panic, intrusion or burglary. Call Craw-Kan Communication Systems locally 724-8235 or 1-800-362-0316 for more information.

## DIGITAL SATELLITE SYSTEMS

AVAILABLE IN THE PEGASUS AUTHORIZED AREAS OF CRAWFORD, CHEROKEE, NEOSHO AND LABETTE COUNTIES

We have a great deal for you called the Digital One Plan. Get a receiver and installation at no charge with a one year commitment of Total Choice. Add an additional receiver for only \$49.00. A credit or debit card is required and maintenance is included.



Contact Craw-Kan Communication Systems for information or to order a system call 724-8235 or 1-800-362-0316

## SECURITY SYSTEMS

Our technicians can install a system which will monitor fire, smoke, holdup/panic, intrusion or burglary, water or medical emergency. In less than a minute the alarm is received at our professional monitoring service. Ask about our cellular communications for added protection. We currently monitor a large number of systems.

Call us for a quote  
724-8235 or 1-800-362-0316

**CRAW-KAN Communication Systems, Inc.**  
118 N. Summit Girard Ks 66743  
*A Subsidiary of Craw-Kan Telephone Cooperative, Inc.*

**OFFICE HOURS**  
**MONDAY-FRIDAY 8:00 A.M.- 5:00 P.M.**  
**CLOSED SATURDAY-SUNDAY-HOLIDAYS**

200 N. Ozark • P.O. Box 100 • Girard KS • 66754  
620-724-8235 • Fax 620-724-4099

**CRAW-KAN**  
**TELEPHONE**  
**COOPERATIVE**  
**INC.**



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