



**CRAW-KAN  
TELEPHONE  
COOPERATIVE  
INC.**



**THE CRAW-KAN  
CONNECTION**



Volume 2, No. 01

Quarterly Newsletter

January 2005

## *2004 - What a great year!*

Construction of our new CO building began slow but...



has been progressing nicely for the last couple of months.



The building is due for completion by the end of the 1st quarter or early 2nd quarter of 2005.

*Inside the Connection...Our latest long distance rates...letter from our General Manager...Plus helpful tips and much more!*

# Our newsletter has a new look for 2005 !

What better way to start the new year than to have a new look to our newsletter. This new style will make it much easier to read and will improve the appearance of our pictures. We hope you enjoy the change.

## CRAW-KAN'S NEWEST LONG DISTANCE RATES VALUE AND SERVICE FROM YOUR LOCAL TELEPHONE COOPERATIVE

If you do not have one of our long distance plans - think of the value and service you could get from your very own Craw-Kan Telephone Cooperative. You can call in directly to our customer service representatives and discuss your long distance service. No menus to punch through and you get a live person answering the telephone at the business office. All the long distance is billed right on your local telephone bill **and whatever we bill on your telephone bill will earn patronage capital credits.** Does any other long distance company pay you back for using their long distance service? Check out the plans below and choose which one is right for you.

Option 1 - 250 minutes of direct dial, nationwide long distance calls from home for \$25.00 per month (**10¢ per minute**). Pay just 10¢ a minute on all long distance calls over 250 minutes.

Option 2 - 500 minutes of direct dial, nationwide long distance calls from home for \$42.50 per month (**8.5¢ per minute**). Pay just 10¢ a minute on all long distance calls over 500 minutes.

Option 3 - 1,000 minutes of direct dial, nationwide long distance calls from home for \$70.00 per month (**7¢ per minute**). Pay just 7¢ a minute on all long distance calls over 1,000 minutes.

Option 4 - Pay a low **7¢ a minute** on all state-to-state and 10¢ a minute on all in-state long distance calls from home for a monthly fee of \$4.95.

Where else can you find such great rates AND earn patronage capital credits? So, what are you waiting for? Call the business office numbers below and start using your flat rate calling plan immediately.

**Local 724-8235**  
**Toll Free 800-362-0316**

## High Speed Wireless Internet !

Tired of slow dialup speeds?  
Tired of tying up your phone line?  
Tired of connecting/disconnecting?  
Can't get DSL but want all this anyway?

**Coming to Crawford County soon!**

## ROAD CONDITIONS IN CRAW-KAN AREA

Just a reminder that in Kansas you can now dial 511 to get current road conditions.

In Missouri - 1-800-222-6400

In Oklahoma - 1-405-425-2385

## PLEASE MAIL IN BILL STUBS WITH YOUR PAYMENT

We would like to remind our members to send in the bill stub with your payment. It helps out a great deal and is much more accurate when the cashiers record your payments.

## PROPERTY TAX NO SMALL ITEM FOR CRAW-KAN

That is correct, property tax is a major cost for Craw-Kan and the members. Below are the costs for property tax in each state:

|                         |              |
|-------------------------|--------------|
| Kansas                  | \$786,558.61 |
| Missouri                | \$103,033.68 |
| Oklahoma                | \$4,920.80   |
| Total All Jurisdictions | \$894,513.09 |

Below is the cost per month for each phone line by state:

|          |           |
|----------|-----------|
| Kansas   | \$4.67/mo |
| Missouri | \$3.12/mo |
| Oklahoma | \$2.99/mo |

As you can see, the property tax takes a considerable share of your local phone bill.

*Don't forget to....*

**CALL BEFORE YOU DIG**

KANSAS 1-800-344-7233

MISSOURI 1-800-362-0318

OKLAHOMA 1-800-362-0318



## New Year - New Projects

Jerry James  
General Manager

Craw-Kan is off and running in 2005 with plans to finish the new Central Office building, take bids on the 2005 Outside Plant Contract, expand the wireless 700 Mhz to all of Crawford County plus other areas and continue the Nextlevel expansion of video and DSL. This is an aggressive list of projects and will require full cooperation of all departments and Mother Nature.

The new Central Office is scheduled for completion in late March or early April. Then the work really begins with the moving of equipment. To transfer customer lines and service just for Girard will be a major undertaking. The transfer of service will be done without disrupting current services and hopefully can be completed in an 18 month time frame.

The Outside Plant Project for 2005 consists of approximately 120 miles of copper and fiber and is mostly inter-exchange. In past years the projects have included about 50% subscriber enhancements.

700 Mhz equipment is scheduled to begin arriving in early 2005. This will allow Craw-Kan to offer wireless High Speed Internet to additional customers who are out of reach of the Nextlevel DSL. Also being extended to smaller towns in Craw-Kan's serving area will be the Nextlevel video and DSL. This all takes time but is very nice once we are able to provide the service in new areas.

Craw-Kan's Board of Directors and employees constantly strive to provide the most current services available at the least possible cost. This allows members to benefit. The more services a member utilizes, the more capital credits that member participates in. Thanks for your support and patronage.

Prepaid calling cards are available at the business office. These convenient cards cost \$8.00 and are good for 100 minutes. Get them for your college students or take them on your next trip.

### TIME AND TEMPERATURE

Time and temperature is available in all Craw-Kan Exchanges. Please dial the local telephone number below for your current time and temperature. You do not have to dial 1+.

|                    |                     |                     |
|--------------------|---------------------|---------------------|
| Amoret 925-9813    | Devon 829-9813      | Lawton 643-9813     |
| Amsterdam 267-9813 | Edna 922-9813       | McCune 632-9813     |
| Arcadia 638-9813   | Farlington 362-9813 | Mulberry 763-9813   |
| Arma 347-9813      | Foster 832-9813     | Pleasanton 352-9813 |
| Asbury 642-9813    | Fulton 857-9813     | Prescott 471-9813   |
| Bartlett 226-9813  | Galesburg 763-9813  | Purcell 525-9813    |
| Brazilton 395-9813 | Girard 724-9813     | Savonburg 754-9813  |
| Bronson 939-9813   | Hallowell 597-9813  | Uniontown 756-9813  |
| Cherokee 457-9813  | Hepler 368-9813     | Walnut 354-9813     |
| Colony 852-9813    | Hiattville 547-9813 | Weir 396-9813       |
| Columbus 674-9813  | Hume 643-9813       | W. Mineral 827-9813 |
| Crestline 389-9813 |                     |                     |

The following is the list of holidays our business office will be closed for this year:

- Memorial Day - Monday May , 30th
- Independence Day - Monday July, 4th
- Labor Day - Monday Sept. 5th
- Veteran's Day - Friday Nov. 11th
- Thanksgiving - Thursday Nov. 24th
- Christmas - Monday Dec. 26th



This is a reminder that the Kansas No-Call Act is a state law that allows Kansas residents to register their home telephone number as being "off limits" to certain types of sales calls. Any telephone solicitor that calls a telephone number on the list after the enforcement date for that phone number is subject to civil penalties of up to \$10,000 per violation. For more information on the types of calls that are prohibited or allowed or if you wish to be on this list, you may register on the internet at [WWW.DONOTCALL.GOV](http://WWW.DONOTCALL.GOV) or call toll free 1-888-382-1222

### CRAW-KAN TELEPHONE COOPERATIVE, INC.

Headquarters Girard, Kansas 66743  
Board of Directors

|                                    |            |
|------------------------------------|------------|
| Roger Doue, President              | Arma       |
| Jay Stewart, Vice-President        | McCune     |
| Frank Dunnick, Secretary-Treasurer | Girard     |
| Jim O'Toole, Director              | Girard     |
| Barry Bedene, Director             | Arma       |
| Terry Kunstel, Director            | Arcadia    |
| Wilda Pentola, Director            | Farlington |
| John Kovacic, Director             | Girard     |
| Bob Gladson, Director              | Farlington |
| Jerry James, General Manager       | Arcadia    |

#### Business Office

|   |                               |
|---|-------------------------------|
| 200 North Ozark, Girard, Kansas           |                               |
| Local Craw-Kan Calling area               | (620) 724-8235                |
| All Other Kansas and Missouri Subscribers | 1-800-362-0316                |
| Internet Help Desk                        | Local 724-8838 1-888-362-2316 |

#### Repair Service

|  |                |
|--|----------------|
| Local Craw-Kan Calling area (620) 724-8238 |                |
| All Other Kansas and Missouri Subscribers  | 1-800-362-0318 |

#### "THE CRAW-KAN CONNECTION"

A member newsletter published by the Craw-Kan Telephone Cooperative, Inc.  
Editor.....J. R. Smith, H.R. and Subscriber Relations

## Did You Know .....

For over 50 years, Craw-Kan Telephone Cooperative has been a leader in bringing the latest in telecommunications technology to our membership. From digital switching in the 1980's to long distance calling options in the 1990's to high speed DSL and CATV today, your board of directors, management and employees are committed to delivering new technologies to you at competitive prices.

A few facts on our recent achievements:

- Over 75% of Craw-Kan members select Craw-Kan long distance over nationwide carriers such as ATT, Sprint and MCI.
- Craw-Kan provides internet service to over 5,800 members with 1,879 of them selecting high speed DSL.
- Providing digital cable TV service to 1,700 customers in 17 exchanges.
- Paid an average of over \$800,000 per year in property taxes.
- Paid an average of over \$3,000,000 per year in capital credits to members.
- Invested an average of over \$6,500,000 per year in telecommunications infrastructure.

This has been accomplished in an ever-increasing competitive environment. We know you have choices about where to spend your telecommunications dollar. By combining the resources of our communities, Craw-Kan can offer services not normally available in small towns. Your company was built with this principle in mind. With your support, we will continue to strive to bring you the technology you deserve for your family and your business.

### DIGITAL SATELLITE SYSTEMS

We are now an authorized  
DIRECTV® Residential dealer!

If you are unable to receive our cable  
service, please call us  
for programming package  
information.



Contact Craw-Kan Communication Systems for information or to order a  
system call 620-724-8235 or 1-800-362-0316

### SECURITY SYSTEMS

Our technicians can install a system which will monitor fire, smoke, holdup/panic, intrusion/burglary, water or medical emergency. In less than a minute the alarm is received at our professional monitoring service. We currently monitor a large number of systems. Also available are camera surveillance systems for businesses or residents



Call us for a quote  
724-8235 or 1-800-362-0316

**CRAW-KAN Communication Systems, Inc.**  
118 N. Summit Girard KS 66743  
*A Subsidiary of Craw-Kan Telephone Cooperative, Inc.*

OFFICE HOURS  
MONDAY-FRIDAY 8:00 A.M.- 5:00 P.M.  
CLOSED SATURDAY-SUNDAY-HOLIDAYS

200 N. Ozark • P.O. Box 100 • Girard, KS • 66743  
620-724-8235 • Fax 620-724-4099

**CRAW-KAN  
TELEPHONE  
COOPERATIVE  
INC.**



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